



Mark as shown:      Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

Correction:      Please follow the examples shown on the left hand side to help optimize the reading results.

**1. Assistance Provided By:**

1.1 Lab Instructor's Name:

1.2 Please mark the quarter you received assistance in:  Fall  Winter  Spring

1.3 Please indicate the date you received assistance:

*Please read each sentence carefully and mark the correct box for each question with an 'X'. Use the following information to select your answer.*

**2. Assistance:**

2.1 Have you sought assistance from the Lab Instructor this quarter?  Yes  No

**SAMPLE**

**3. Instructional Delivery:**

Almost Never/Nothing      Occasionally/Moderate      Frequently/Much      Not Applicable

- |     |  |                          |                          |                          |                          |                          |
|-----|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 3.1 | The Lab Instructor answered all my questions to the best of their ability. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3.2 | The Lab Instructor was helpful when I was confused.                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3.3 | The Lab Instructor helped me understand self-paced course procedures.      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3.4 | The Lab Instructor communicated clearly.                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3.5 | The Lab Instructor helped me understand my assignments.                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3.6 | The Lab Instructor helped me improve my mathematics and/or study skills.   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3.7 | The Lab Instructor listened carefully to what I asked.                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |



**3. Instructional Delivery: [Continue]**

3.8 The Lab Instructor presented information in a well-organized manner.

**4. Instructional Design:**

4.1 The Lab Instructor created a welcoming environment.

4.2 The Lab Instructor encouraged me to think.

**5. Service to Students:**

5.1 The Lab Instructor was patient.

5.2 The Lab Instructor treated me with respect.

5.3 The Lab Instructor was readily available to talk with.

5.4 The Lab Instructor demonstrated sensitivity to student differences/needs.

5.5 The Lab Instructor showed an interest in helping students to learn.

5.6 The Lab Instructor offered realistic encouragement.

SAMPLE

**6. Open-Ended Questions.**

6.1 In what ways could the Lab Instructor improve?

6.2 What was especially good about the Lab Instructor's assistance to you?

6.3 Other Comments?

